

# Disability Services



## QUALIFICATIONS

Completion of Year 10  
Certificate I or II  
May include an Australian Apprenticeship  
24% of the workforce has no post-school qualification or another qualification

## SKILLS

Concern for people's wellbeing  
Good organisational skills  
Responsible  
Reliable  
Able to cope with physical demands of the job

## JOBS

Cleaner  
Direct support worker  
Domestic assistant  
Education aide  
Gardener  
Kitchen-hand  
Receptionist  
Residential care worker  
Therapy aide

## Entry level

"I love working with people in the community and to assist them to make positive changes in their life."

Rowan Lennox –  
Ability Links Linker



## Vocational qualifications and trades

"I enjoy watching communities grow and become more inclusive and I also enjoy helping individuals reach goals."

Sharnie Cooper –  
Ability Links Team Leader

## QUALIFICATIONS

Certificate III through to Advanced Diploma  
May include an Australian Apprenticeship  
Study usually undertaken at TAFE or Registered Training Organisation  
Some universities offer study at this level  
32% of the workforce has a Certificate III qualification or higher

## SKILLS

Enjoy assisting people  
Able to work independently and in cooperation with others  
Oral / written communication  
Organisation / time management  
Able to relate to people effectively  
Manage and resolve conflict  
Commitment to the rights of people with disabilities  
Able to cope with the physical demands of the job

## JOBS

Administration | Counsellor  
Attendant care worker  
Direct support team leader  
Disability services instructor  
Driver | Enrolled nurse  
Early childhood educator  
Family day care educator  
Groundskeeper | Home care worker  
Home modification  
Human resources  
Indigenous health | Welfare worker

## QUALIFICATIONS

Bachelor degree or higher  
Study usually undertaken at university  
44% of the workforce has a Bachelor degree or higher qualification

## SKILLS

Patience | Initiative  
Good problem solving skills  
Practical, innovative & observant  
Good interpersonal & communication skills  
Work independently or as part of a team  
Lead, motivate & supervise people  
Tolerance and an open mind  
Deal with conflict and stress  
Commitment to social justice

## JOBS

Dietitian | Guide dog instructor  
Human resources manager  
Occupational therapist  
Orientation and mobility specialist  
Marketing manager | Policy analyst  
Psychologist | Registered nurse  
Rehabilitation counsellor  
Research officer | Social worker  
Sociologist | Speech pathologist  
Teacher – special education  
Welfare worker

## Degree qualified and managerial

"I love seeing my team thrive and do amazing things in our communities ...everyone can be included and live life to the full."

Anna Thompson –  
Program Manager



\$59,800

Annual median salary



56.6%

of workers are full time



78%

of current workforce is female which means great opportunities for males



Average (full time) weekly hours

37



Disability carers are included in the top 5 occupations within the Health Care industry



Part of Australia's largest employing industry

## Industry prospects

Employment opportunities are projected to increase for residential care services and social assistance services



10% of workforce is aged from 15 to 24

## Disability Services on the Mid North Coast

- Opportunities include disability support, community care, early childhood intervention, evaluation, employment services, accommodation services, home modification, training services
- Mostly busy all year
- Good confidence in industry growth
- Communication, teamwork, problem solving, initiative and enterprise, planning and organising, self-management, learning and technology skills are all important/essential
- Improving the mental, physical health and wellbeing of others is seen as very important
- Excellent employment prospects for young people over the next 5 years

## Useful links

[www.myfuture.edu.au](http://www.myfuture.edu.au)  
[www.nds.org.au](http://www.nds.org.au)  
[www.carecareers.com.au](http://www.carecareers.com.au)  
[www.gtana.com.au](http://www.gtana.com.au)  
[www.training.nsw.gov.au](http://www.training.nsw.gov.au)  
[www.ndis.gov.au](http://www.ndis.gov.au)  
[www.gooduniversitiesguide.com.au](http://www.gooduniversitiesguide.com.au)  
[www.skillsroad.com.au](http://www.skillsroad.com.au)  
[www.skillsone.com.au](http://www.skillsone.com.au)  
[www.fya.org.au](http://www.fya.org.au)